Site management method with reference to the processing of personal data of users that visit it.

***1. The reason for this statement***

This statement is made in accordance with art. 13 of Italian legislative decree no. 196/2003 – Personal data protection code, to individuals that interact with the Italgas site starting from the address: [www.italgas.it](http://www.italgas.it/), which is the **official home page of Italgas. The presence of the statement in the footer of the page means that visitors know they are on the Italgas page**The statement is only valid for the Italgas site and not for any other web sites visited by the user via *links*.

***2. Type of data processed***

In its capacity as data controller, Italgas communicates that, once you have entered your data on this site or by logging on to the Italgas web service, data concerning identified or identifiable persons can be processed. 

***2.1 Cookies***

***2.1.1   Purpose of the use of cookies***

The [www.italgas.it](http://www.italgas.it/) site uses some cookies to make it easier to navigate through its services and use the Italgas web pages efficiently. The cookies used also improve the service provided to users, by making its use more effective and/or enabling specific functions.

***2.1.2 The Cookies used***

The [www.italgas.it](http://www.italgas.it/) site uses cookies to keep a record of the navigation through the pages of the site, in anonymous form and for statistical purposes. In particular, use is made of technical cookies that allow users to use the services requested through our web site. Without these cookies, it would not be possible to provide the services requested. For example, technical cookies can be used to keep a record of actions taken by users when they return to the previous page of a session. Technical cookies are also used to collect aggregate information on the number of users and how they visit the site.

The Italgas site uses the service offered by Web Trends, Inc. (hereinafter referred to simply as Web Trends) whose registered office is based at Mallard Court, Market Square, Staines, Middlesex TW 18 4RH United Kingdom, to conduct statistical analyses on the use of the web site. In particular, cookies will be used to track and examine the use of the web site, write reports on the site’s activities for use by the site’s operators and provide other services on the web site activities, the connection methods (mobile, pc, browser used, etc.) and the methods used to search for and reach the pages of the portal. The information obtained through the cookies is saved on the WebTrends server.

By navigating on the [www.italgas.it](http://www.italgas.it/) site users give their consent to the processing of their data by WebTrends for the methods and purposes indicated above.

Webtrend’s privacy policy can be consulted using the following link: [www.webtrends.com](http://www.webtrends.com/terms-policies/privacy/privacy-statement/)

The Italgas site uses the Google Analytics service of Google, Inc. (hereinafter referred to simply as “Google”) to produce statistics on the use of the web portal; Google Analytics uses cookies (but not third-party cookies) that do not save personal data. The information that can be obtained from the cookies on the use of the web site by users (including IP addresses) will be sent by the user’s browser to Google, whose registered office is based at 1600 Amphitheatre Parkway, Mountain View, CA 94043, United States, and deposited on the company’s servers. By navigating on the [www.italgas.it](http://www.italgas.it/) site, users give their consent to the processing of their data by Google for the methods and purposes indicated above.

URL tracking codes are used in our google analytics. For example, we may place a tracking URL in a social media post to notify us when you click on a link in the post that directs you to our platform. Such tracking technologies are used to operate and improve our websites communications and track the clicking of links.

In accordance with the existing  [terms of service](http://www.google.com/analytics/terms/it.html), Google will use this information, in its capacity as the autonomous data controller, to trace and examine the use of the web site, write reports on the site’s activities for use by the site operators and provide services on the web site’s activities, the connection methods (mobile phone, pc, browser used, etc.) and the methods for searching for and reaching the pages of the portal. Google may also transfer this information to third parties when this is imposed by the law or when these third parties process the information on Google’s behalf. Google will not associate the IP addresses with any data in its possession.

To read Google’s privacy statement on its Google Analytics service, please visit the web site  [www.google.com](http://www.google.com/intl/en/analytics/privacyoverview.html).

To read Google’s privacy regulations, visit the web site [www.google.com](http://www.google.com/intl/it/privacy/privacy-policy.html).

Monitoring cookies can be disabled without affecting navigation on the portal: to disable them, see the following section “How to disable cookies using the browser (opt-out)”.

The platform also uses Facebook retargeting pixels. Facebook pixels are an analytics service provided by Facebook, Inc. that connects data from the Facebook advertising network with actions performed on this platform. The Facebook pixel allows us to show you ads based on your visit to the platform.

***2.1.3   Web sites and services of third parties***

The Italgas site could contain links to other web sites that have their own privacy policy. Italgas is not liable for the data processing performed by these sites.

In particular, the web site uses social plug-ins (plug-in of social networks") of the following providers:

1. Facebook.com managed by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA, ("Facebook"). Its plug-in can be recognised by the facebook logo (http://facebook.com/) and the privacy statement can be found at the following addresses: [www.facebook.com](https://www.facebook.com/help/cookies/?ref=sitefooter) - [fbcdn-dragon-a.akamaihd.net](https://fbcdn-dragon-a.akamaihd.net/hphotos-ak-xpa1/t39.2365-6/851576_193932070769264_1415834022_n.pdf)
2. Twitter.com managed by Twitter Inc., 795 Folsom Street, Suite 600, San Francisco, CA 94107, USA, ("Twitter"). Its plug-in can be recognised by the Twitter logo. (http://twitter.com) and its privacy statement can be found at the following addresses: [support.twitter.com/articles](https://support.twitter.com/articles/20170514)
3. Linkedin.com managed by LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043, USA. Its plug-in can be recognised by the Linkedin logo (http://linkedin.com) and its privacy statement can be found at the following addresses: [www.linkedin.com](https://www.linkedin.com/legal/cookie-policy?trk=hb_ft_cookie)
4. Google.com managed by Google Inc. 1600 Amphitheatre Parkway, Mountain View, CA 94043 Its plug-in can be recognised by the Google + logo (http://google.com) and its privacy statement can be found at the following addresses: [www.google.com](http://www.google.com/intl/it/policies/technologies/types/) -[developers.google.com](https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage)
5. Flickr managed by Yahoo, 701 First Avenue Sunnyvale, CA 94089. Its plug-in can be recognised by the Flickr logo ([http://flickr.com](http://flickr.com/)) and its privacy statement can be found at the following addresses: [policies.yahoo.com](https://policies.yahoo.com/)
6. Instagram managed by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA, ("Facebook"). Its plug-in can be recognised by the Instagram logo (http://instagram.com/) and its privacy statement can be found at the following addresses: [instagram.com](https://instagram.com/about/legal/privacy/)
7. Slideshare managed by LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043, USA. Its plug-in can be recognised by the Linkedin logo (http://slideshare.net) and its privacy statement can be found at the following addresses: [www.linkedin.com](https://www.linkedin.com/legal/privacy-policy)
8. YouTube managed by Google Inc. 1600 Amphitheatre Parkway, Mountain View, CA 94043 Its plug-in can be recognised by the Google + logo (http://google.com) and its privacy statement can be found at the following addresses: [www.google.it](https://www.google.it/)

***2.1.4   How to disable cookies***

You can deny your consent to the use of cookies by selecting the appropriate setting in your browser: non-authenticated navigation on the [www.italgas.it](http://www.italgas.it/) web site will be available in any case with all its functions.

The links given below explain how to disable cookies in the most common browsers (for other browsers used, we suggest you search for this option in the help of the software).

* **Internet Explorer:** [windows.microsoft.com](http://windows.microsoft.com/)
* ***Google Chrome*:**  [support.google.com](https://support.google.com/chrome/answer/95647?hl=it)
* **Mozilla Firefox**:   [support.mozilla.org](http://support.mozilla.org/it/kb/Gestione%20dei%20cookie?redirectlocale=en-US&redirectslug=Cookies)
* ***Opera***:  [help.opera.com](http://help.opera.com/Windows/10.00/it/cookies.html)
* **Apple Safari*:***  [support.apple.com](https://support.apple.com/)

***To disable Google Analytics cookies only***

Alternatively, you can disable the Google Analytics cookies alone, using the  [additional opt-out component](https://tools.google.com/dlpage/gaoptout?hl=it)  provided by Google for the main browsers. In this way, you will also be able to use the on-line services of the Italgas sites.

***To remove cookies already stored on the terminal***

Even if you withdraw your consent to the use of third-party cookies, the cookies may already have been stored on the user’s terminal. For technical reasons it is not possible to delete these cookies but you can remove them using the privacy settings. In fact, the browser options contain an option called “Delete navigation data”, which can be used to remove cookies, site data and plug-ins.

***To configure advertising settings***

Regarding targeted ads, you can object at any time by configuring your settings regarding advertisement on your social media account (e.g., Facebook). For more information on how to disable your configurations, see [here.](https://www.facebook.com/help/568137493302217)

**2.2 Telematic traffic data**

During normal operation, the information systems and software procedures that control the sites acquire some personal data and send it through the internet communication protocols or use it to improve the quality of the service offered. It is information that is not collected for it to be associated with identified users but, due to its nature, could be used to identify users after processing and association.

This category of data includes the IP addresses and domain names of the computers used by users connecting to the site, the address of the requested resources in URI (Uniform Resource Identifier) notation, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numeric code indicating the status of the response given by the server (completed successfully, error, etc.) and other parameters concerning the user’s operating system and information environment. The provision of this data is mandatory. This data are used to obtain anonymous statistics on the use of the site and to check the operation of the information systems. The data could also be used to determine responsibilities in case of hypothetical IT crimes or damages caused by Italgas or third parties.

**2.3 Data supplied voluntarily by the user**

The optional, express and voluntary transmission of e-mail, messages or any kind of communication to addresses or other contacts indicated on this site automatically entails the acquisition of the sender’s address and any other personal data used to reply to the requests. It is guaranteed that such processing will be based on the principles of fairness, lawfulness and transparency and protection of privacy as indicated in legislative decree no. 196/03. Specific summary statements will be reported or shown on the pages of the sites dedicated to particular services on request.

**3. The data controller**

The data controller concerned by this statement is Italgas, based at Via Carlo Bo, 9, 20143 Milan.

The personal data collected will be processed exclusively for purposes associated with the activities of its web site [www.italgas.i](htttp://www.)t and the services offered.

You must provide your personal data in order to be able to use the services.

Italgas reserves the right to cancel the registration and to stop providing the services if the data you give is found not to be true.

Personal data can be communicated exclusively to associated companies/subsidiaries or public or private organisations for the fulfilment of the obligations imposed by the law.

The data processing related to the services of the www. site is performed at its office in Milano by specifically assigned employees or third parties that have signed contracts containing privacy protecting clauses, for occasional maintenance operations and other operations necessary to provide services specifically requested.

During normal operation the information systems and software that control the web site save some personal data, which is sent through the internet communication protocols. This data is used simply to obtain statistics on the use of the site and to control its operation.

The optional, express and voluntary transmission of e-mail to the site or the addresses indicated on it entails the acquisition of the sender’s address, as this is necessary to reply to the requests, and any other personal data present in the e-mail.

**4. Voluntary nature of data provision**

Apart from the cases described above for cookies and navigation data, users are free to provide the personal data indicated on the forms present on the [www.italgas.it](http://www.italgas.it/) site or, in any case, indicated during contacts with Italgas to request the transmission of informative material, other communications or to gain access to specific services. Failure to provide it may make it impossible to fulfil the request made.

**5. Processing methods**

Personal data is processed exclusively for purposes associated with the activities of the web site [www.], using automated tools for the time strictly necessary to fulfil the purposes for which it was collected. Specific safety measures are observed to prevent data loss, illegal or improper use and unauthorised access.

**6. Rights of data subjects**

In accordance with art. 7 of Legislative Decree no. 196/2003, data subjects have the right:

**to obtain confirmation of the existence of data concerning them**, even if not yet recorded, and its communication in intelligible form. **To obtain an indication of:**

a) the source of the personal data;

b) the purposes and methods of processing;

c) the logic applied in data processing performed using electronic tools;

d) the details of the data controller, the managers and the representative designated in accordance with article 5, subsection 2;

e) the subjects or categories of subjects to whom the personal data may be communicated or who may come into possession of it in their capacity as representatives designated for Italy, managers or delegates.

**to obtain:**

a) the updating, correction or, where desired, addition of data;

b) c) certification of the fact that the operations indicated under letters a) and b) have been communicated, with regard to their contents, to those to whom the data has been sent or disclosed, except when it is not possible to fulfil this obligation or it would entail employing resources manifestly disproportionate to the right protected.

**to oppose in whole or in part:**

a) for legitimate reasons the processing of personal data that concern them, unless relevant to the purpose of its collection;

b) the processing of personal data that concerns them in order to send advertising or direct sales material or to conduct market or commercial communication surveys.

In accordance with the same article, data subjects have the right to request the deletion, transformation into anonymous form or blocking of data processed in violation of the law and, in any case, for legitimate reasons, to opposite its processing.

The requests are to be sent:

- by e-mail, to the address:  [trattamento.dati@italgas.it](mailto:trattamento.dati@snam.it)

**Ideas4Italgas – Italgas Innovation Ecosystem**

The following paragraphs refer to how the data of participants in the Italgas Innovation Ecosystem will be managed (**“Participant Data”).**

**Joint Data Controllers**

* The joint data controllers, pursuant to art. 26 of the Regulation, are:
* Italgas S.p.A, with registered office in Via Carlo Bo 11, 20143 Milan (MI) C.F./P.IVA 10538260968 ("Italgas");
* Skipso LTD with registered office at 39 Ludgate Hill EC4M 7JN, London (UK) VAT: 936251424 (“Skipso”).
* Any request from the Startupper relating to the Processing carried out by the Joint Controllers concerning their Participant Data will be addressed to Italgas and / or Skipso, through the relative emails: dpo.gdpr@italgas.it; [privacy@skipso.com](mailto:privacy@skipso.com).

**Purpose of the processing**

Italgas and Skipso collect and use Participant Data with the aim of allowing:

1. Navigation on the portal, through the use of cookies;
2. Registration on the portal and creation of a private account;
3. Collection and management of the documentation provided by the project participants;
4. Allowing the evaluation by Italgas and third parties, for the purpose of selecting the solutions of participants;
5. Selection for a possible development of a POC;
6. Follow-up to contact requests via email.

**Possible recipients of the Participant Data**

Italgas and Skipso, as joint owners, will manage the data of the participants. In particular, the Joint Controllers inform the participants that the Participant Data may be processed by, and / or communicated to:

1. employees and / or collaborators of the Joint Controllers;
2. third party service providers necessary to guarantee the functioning of the Site (by way of example: company that deals with hosting services);
3. third parties, contractually linked to Italgas and / or Skipso, necessary for carrying out the Call;
4. third parties with whom Italgas and Skipso organize the Call;
5. third parties with whom Italgas and Skipso, respectively, organize Italgas Events and Skipso Events;
6. third parties who provide website navigation data analysis services;

**Retention period of the Participant Data**

The Participant Data are kept by the Joint Controllers for the period of time strictly necessary to achieve the purposes for which they were collected, as indicated in the previous paragraph.

**Used cookies**

This website uses cookies. Italgas uses cookies on this site to ensure effective navigation. This site also uses third party cookies. The cookies used cannot identify the user. For more information on the cookies used [click here](https://www.italgas.it/en/privacy/).

Cookies are small text files that can be used by websites to make a user's experience more efficient.  
  
The law states that we can store cookies on your device if they are strictly necessary for the operation of this site. For all other types of cookies we need your permission.  
  
This site uses different types of cookies. Some cookies are placed by third party services that appear on our pages.  
  
You can at any time change or withdraw your consent from the Cookie Declaration on our website.  
  
Learn more about who we are, how you can contact us and how we process personal data in our Privacy Policy.  
  
Please state your consent ID and date when you contact us regarding your consent.

Your consent applies to the following domains: www.italgas.it

Your current state: Allow all cookies.

Your consent ID: EFaKdjoYYu7WxUdDpj8EiL6u74bJHQDBEnASGdlQOM3FmVrVbfhSwA==Consent date: Tuesday, April 27, 2021, 06:06:33 PM GMT+2

[Change your consent](https://www.italgas.it/en/privacy/)  |  [Withdraw your consent](https://www.italgas.it/en/privacy/)

Cookie declaration last updated on 03/05/21 by [Cookiebot](https://www.cookiebot.com/" \o "Cookiebot" \t "_blank):

**Necessary (7)**

Necessary cookies help make a website usable by enabling basic functions like page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

| **Name** | **Provider** | **Purpose** | **Expiry** | **Type** |
| --- | --- | --- | --- | --- |
| \_\_cfduid | [Infogram](https://infogram.com/privacy) | Used by the content network, Cloudflare, to identify trusted web traffic. | 30 days | HTTP Cookie |
| ApplicationGatewayAffinity | fornitori.italgas.it | Registers which server-cluster is serving the visitor. This is used in context with load balancing, in order to optimize user experience. | Session | HTTP Cookie |
| ApplicationGatewayAffinityCORS | fornitori.italgas.it | This cookie is used in context with load balancing - This optimizes the response rate between the visitor and the site, by distributing the traffic load on multiple network links or servers. | Session | HTTP Cookie |
| CONSENT | [YouTube](https://policies.google.com/privacy) | Used to detect if the visitor has accepted the marketing category in the cookie banner. This cookie is necessary for GDPR-compliance of the website. | 200 months | HTTP Cookie |
| CookieConsent | [Cookiebot](https://www.cookiebot.com/goto/privacy-policy/) | Stores the user's cookie consent state for the current domain | 1 year | HTTP Cookie |
| TS# [x2] | fornitori.italgas.it italgas.it | Pending | Session | HTTP Cookie |

**Statistics (4)**

Statistic cookies help website owners to understand how visitors interact with websites by collecting and reporting information anonymously.

| **Name** | **Provider** | **Purpose** | **Expiry** | **Type** |
| --- | --- | --- | --- | --- |
| \_ga | italgas.it | Registers a unique ID that is used to generate statistical data on how the visitor uses the website. | 2 years | HTTP Cookie |
| \_gat | italgas.it | Used by Google Analytics to throttle request rate | 1 day | HTTP Cookie |
| \_gid | italgas.it | Registers a unique ID that is used to generate statistical data on how the visitor uses the website. | 1 day | HTTP Cookie |
| collect | [Google](https://policies.google.com/privacy) | Used to send data to Google Analytics about the visitor's device and behavior. Tracks the visitor across devices and marketing channels. | Session | Pixel Tracker |

**Marketing (12)**

Marketing cookies are used to track visitors across websites. The intention is to display ads that are relevant and engaging for the individual user and thereby more valuable for publishers and third party advertisers.

| **Name** | **Provider** | **Purpose** | **Expiry** | **Type** |
| --- | --- | --- | --- | --- |
| IDE | [Google](https://policies.google.com/privacy) | Used by Google DoubleClick to register and report the website user's actions after viewing or clicking one of the advertiser's ads with the purpose of measuring the efficacy of an ad and to present targeted ads to the user. | 1 year | HTTP Cookie |
| test\_cookie | [Google](https://policies.google.com/privacy) | Used to check if the user's browser supports cookies. | 1 day | HTTP Cookie |
| VISITOR\_INFO1\_LIVE | [YouTube](https://policies.google.com/privacy) | Tries to estimate the users' bandwidth on pages with integrated YouTube videos. | 179 days | HTTP Cookie |
| YSC | [YouTube](https://policies.google.com/privacy) | Registers a unique ID to keep statistics of what videos from YouTube the user has seen. | Session | HTTP Cookie |
| yt.innertube::nextId | [YouTube](https://policies.google.com/privacy) | Registers a unique ID to keep statistics of what videos from YouTube the user has seen. | Persistent | HTML Local Storage |
| yt.innertube::requests | [YouTube](https://policies.google.com/privacy) | Registers a unique ID to keep statistics of what videos from YouTube the user has seen. | Persistent | HTML Local Storage |
| yt-remote-cast-installed | [YouTube](https://policies.google.com/privacy) | Stores the user's video player preferences using embedded YouTube video | Session | HTML Local Storage |
| yt-remote-connected-devices | [YouTube](https://policies.google.com/privacy) | Stores the user's video player preferences using embedded YouTube video | Persistent | HTML Local Storage |
| yt-remote-device-id | [YouTube](https://policies.google.com/privacy) | Stores the user's video player preferences using embedded YouTube video | Persistent | HTML Local Storage |
| yt-remote-fast-check-period | [YouTube](https://policies.google.com/privacy) | Stores the user's video player preferences using embedded YouTube video | Session | HTML Local Storage |
| yt-remote-session-app | [YouTube](https://policies.google.com/privacy) | Stores the user's video player preferences using embedded YouTube video | Session | HTML Local Storage |
| yt-remote-session-name | [YouTube](https://policies.google.com/privacy) | Stores the user's video player preferences using embedded YouTube video | Session | HTML Local Storage |

**Unclassified (1)**

Unclassified cookies are cookies that we are in the process of classifying, together with the providers of individual cookies.

| **Name** | **Provider** | **Purpose** | **Expiry** | **Type** |
| --- | --- | --- | --- | --- |
| JSESSIONID\_b7418451452d | italgas.it | Pending | Session | HTTP Cookie |